FIN BOX OFFICE

FIN AIFF IN-CINEMA SCREENINGS

	Single Ticket	Student	Senior
Opening Night Gala	\$29.99		
Festival Single Ticket	\$12.99	\$10.99	\$10.99
Special Presentation	\$14.99		
Gala Presentation	\$19.99		
Closing Night Gala	\$19.99		
6 Ticket Package*	\$69.99	\$64.99	\$64.99
12 Ticket Package*	\$129.99	\$119.99	\$119.99

*Ticket Packages grant admission to all non-Gala events

FIN STREAM ONLINE SCREENINGS

	Single Viewer	Bubble Watch
Single Ticket	\$9.99	\$19.99
Gala Presentation	\$14.99	\$29.99
FIN Stream Festival Pass	\$79.99	\$129.99

FIN AIFF IN PERSON SUPPORT HOURS

A FIN AIFF support desk is located in the lobby of Cineplex Park Lane and will be available from $\frac{1}{2}$ hour before the screening start times each day of the Festival:

- September 16th 6:30pm 8:00pm
- September 17th 1:00pm 10:00pm
- September 18th & 19th 11:30am 10:00pm
- September 20th & 21st 1:30pm 10:00pm
- September 22nd & 23rd 1:30pm 10:00pm

FIN AIFF ONLINE AND TELEPHONE SUPPORT HOURS

- August 25th September 15 10:00 am to 5:00 pm (Monday - Friday with the exception of September 6)
- September 16 10:00 am to 8:00 pm
- September 17 September 23 10:00 am to 10:00 pm

FIN AIFF SUPPORT CONTACT

- Telephone: (902) 332-1530
- Email : boxoffice@finfestival.ca
- Online chat also available during support hours starting September 1

HOW DO I PURCHASE TICKETS? WHERE IS THE BOX OFFICE LOCATED?

There is no physical Box Office this year. All tickets, for both In-cinema and FIN Stream, must be purchased through FINpedia, at www.program.finfestival.ca. Links to purchase tickets can be found on each film's individual listing.

In efforts to keep our community safe and comfortable when attending the Festival, social distancing will be implemented with assigned seating. With assigned seating in effect, if you are coming to a screening with a partner or group, please ensure you book your tickets in one transaction. Once the seats have been picked, we are unable to remove social distancing measures to add additional seats to your group at a later time.

Staff will be available for In-cinema support and can be found in Cineplex Park Lane's lobby throughout the festival. Please remember, we will not be selling or printing tickets in the theatre.

WHERE DO I WATCH THE FILMS?

 ${\sf FIN}$ is excited to offer our guests two opportunities to join the festival this year with the return of ${\sf FIN}$ Stream and ${\sf FIN}$ AIFF In-cinema.

FIN STREAM

All AtaIntic Canadian films will be available both In-cinema and online through FIN stream. Links to access your film(s) will be available once you've purchased a ticket. A majority of the program will be available over the full eight days of the festival, with each new Gala Presentation only being available during a 24 hour window, starting each night of the festival at 7:00 pm.

After your ticket has been redeemed and you've pressed play, you will have 24-hours to watch your film. During these 24-hours, you are able to watch your film as many times as you please before it expires. Please note, if you are planning on watching the film more than once, you are not able to start your film on a different internet network than the one you originally were on when pressing play. For example, if you started streaming your film at your house and decided you wanted to finish it with a friend, you wouldn't be able to restart the film at the second location.

See help FAQ's about watching films online at www.finfestival.ca/ ${\sf finstreamfaq}$

FIN AIFF IN-CINEMA

After purchasing your ticket online through FINpedia, please make sure you bring your ticket(s) to the cinema to gain entrance. You may either print your ticket or bring them on your phone.

Due to social distancing requirements there will not be queues outside of the auditorium so please do not arrive at the theatre any earlier than 15 minutes prior to your films start time. The doors will be open by that time and you'll be able to proceed directly to your pre-selected seat.

TICKET PACKAGE FOR FIN AIFF IN-CINEMA

Ticket Packages for FIN AIFF In-Cinema screenings, in groups of 6 and 12 may be purchased. Guests wishing to purchase seats beside each other, using a Ticket Package, are required to purchase their tickets in one transaction, as the seats surrounding you will be automatically blocked off to achieve appropriate social distancing. That means, for example, if you are wanting 3 tickets seated together, all three must be purchased using the package credits in one transaction.

Ticket Packages can be purchased at www.finfestival.ca

WHAT ARE FIN STREAM BUBBLE TICKETS AND PASSES?

When purchasing FIN Stream tickets, both "Single" and "Bubble" watch options will be presented. Functionally, they are the same but Bubble Watch tickets and passes are intended for guests who will be enjoying the screenings with others as a group. We encourage you to purchase a Bubble Watch ticket or Bubble Watch Pass as a way to support the Festival and ensure our ongoing ability to bring you the very best films we can.

THE MOVIE I WANT TO SEE IS SOLD OUT. WHAT CAN I DO?

Both FIN Stream and FIN AIFF In-Cinema have a limited number of tickets available for each screening. Buy your tickets early to avoid disappointment. Remember, your Ticket Package is not a pass. You are required to claim a seat to the specific films of your choice to secure your spot.

Please review our FIN AIFF COVID-19 Protocols prior to attending any In-Cinema screening, www.finfestival.ca/covid-19-protocols